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KIWANIS TRANSIT'S WEB PRIVACY STATEMENT

OVERVIEW

Kiwanis Transit does collect personal information about you when you choose to provide it. We endeavour to collect only as much personal information as is absolutely necessary to assist you in conducting business with the transit via the website.

Kiwanis Transit endeavours to provide you with multiple service "channels" for conducting transit business (e.g. walk-in, mail-in, fax-in, phone-in, etc.) in addition to the Web. If at any time you have concerns about using the web channel to conduct your transit business, you can rest assured that we will always provide you with an alternative (traditional) service channel as an option.

Purposes for Which We Collect Personal Information

We collect and retain personal information for the following purposes:

- To process your requests for services, products or further information
- To communicate with you regarding services or products that you have requested
- To identify you if you have a query or concern about the service or product that you have requested

- To advise you about changes to our web service offerings and of service interruptions
- To meet legal and regulatory requirements

Use and Disclosure of Personal Information

Kiwanis Transit is the sole owner of the information collected on its site. We do not use or retain personal information that you provide to us for any secondary purposes unless we clearly notify you and gain your permission first. We will not sell, share, rent or otherwise disclose your personal information to any organization or individual unless we first notify you and ask your permission.

We analyze trends, administer the site, track clients' movements, and gather broad demographic information for aggregate use. We may occasionally report aggregated demographic information in the form of reports and statistics but this is not linked to any personal information that can be used to identify any individual person.

From time-to-time our site may request information from you via surveys. Participation in these surveys is completely voluntary and you have a choice of whether or not to disclose the information requested. Survey information will be used solely for the purposes of monitoring and/or improving the use and satisfaction of this site. If you choose not to participate in surveys, you will still be able to use our site or request services or products from us.

Protection of Personal Information

Kiwanis Transit takes every precaution to protect your personal information on the Internet. We protect your account information by requiring you to enter a unique Login ID and Password each time you want to access your account information. Your Password should never be shared with anyone.

Questions about the collection of personal information should be directed to the Transit Manager.

If you have any questions or concerns about the security at our website, you can send an email to: kiwanistransit@rogers.com

There may be certain exceptions to Kiwanis Transit's Privacy Statement. Any and all exceptions will be CLEARLY identified at the moment that information is being gathered.

For more information, or if you have questions or concerns, please contact the Transit Manager:

By email at: kiwanistransit@rogers.com

By telephone at: 519-669-4533 or 1-800-461-1355

By mail at: Kiwanis Transit Attn: Transit Manager 13 Industrial Drive Unit #C Elmira, ON N3B 2S1

Notification of Changes to the Privacy Statement

If we decide to change our privacy statement, we will post those changes on the Transit's home page so that you are always aware of what information we collect, how we use it, and under which circumstances, if any, we disclose it.

Links to Other Websites

The Transit's website contains links to other sites (eg. community links, business links, etc.). Please be aware that the transit cannot be held responsible for the privacy practices of other sites. When you leave our site, we encourage you to read the privacy statement of each and every website that you visit before you provide any personal information. The Transit's privacy statement applies solely to information collected on the Transit's website.